

**Carol\*** recently started using Alcura services; this is what she thinks...



*"Delivery makes a huge difference to my personal situation; it is one less thing to worry about when ordering other medications from my GP."*



*"Alcura has contacted me in the past to check that I had sufficient injections, and to enquire if I had any concerns regarding my injections."*



*"Telephone support is never rushed, they allow me the time to talk through any concerns that I may have."*



*"Delivery of medication is always arranged to suit my needs."*



Alcura and NRAS – working together to provide augmented patient support services for Rheumatoid Arthritis patients



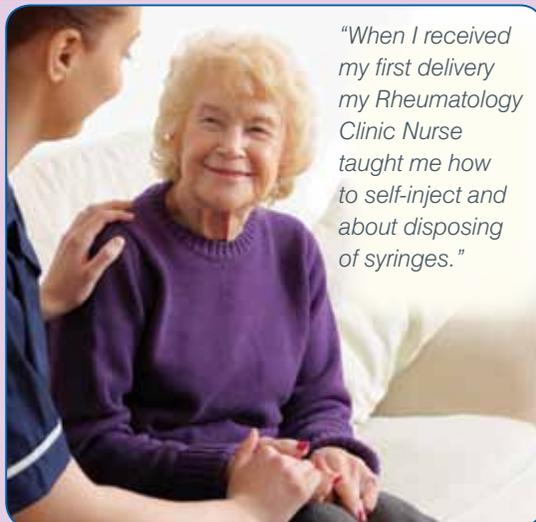
**Alcura services have helped Pamela\* to feel confident to self-inject using her methotrexate pre-filled syringes. This is what she says...**



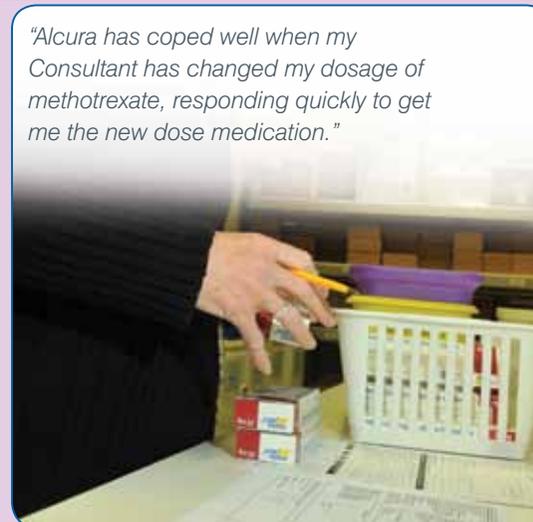
*"Alcura has delivered my methotrexate pre-filled syringes for the past two years, this has been a positive experience."*



*"When I received my first delivery my Rheumatology Clinic Nurse taught me how to self-inject and about disposing of syringes."*



*"Alcura has coped well when my Consultant has changed my dosage of methotrexate, responding quickly to get me the new dose medication."*



*"Having medicine delivered is a great help to me as I have mobility problems, so going out to collect prescriptions is difficult."*



\*Carol and Pamela are two of our Rheumatoid Arthritis patients and are members of NRAS. Models represent Carol and Pamela.